



ProSupport Suite and Premium Support Collaborative Assistance

Dell and/or Dell EMC assists with troubleshooting third-party hardware and software across your enterprise and end-user environments.

Manufacturer / Partner

4ward	Commvault	IP Infusion	Red Hat
6wind	CoolIT	Kroll OnTrack	SanDisk
Ace Data Recovery	Cumulus Networks	Liquid	SAP ¹
Aerohive	Cycle Computing	LSI	Scality
Amulet	Cylance	Mellanox	Solarflare
APC	DataCore	Microsoft	Splunk
Aruba Networks	DataDirect Networks (DDN)	Morphlabs	StackIQ
Aster Data	Dorado	Myricom	Stratus
ATTO Technology	DriveSavers Data Recovery	Network World (Japan only)	Symantec
AudioCodes	ELSA (Japan only)	Nexenta	ThinLaunch
Avocent	Emulex	Novell / SUSE	Unicon/eLux
Big Switch Networks	Epson	Nuance	Unidesk
Bright Computing	F5	Nutanix	VeloCloud
Brocade	Fusion-IO	nVidia	Versa Networks
Bull Atos Technologies	Google	Oracle	VMware
Canonical	HMS	Pentaho	Vormetric
Chelsio Communications	Huarui	Platform Computing	Wave
China Standard Software	IBM	Pluribus	Wind River
Cisco	Impulse	Qlogic	Xerox
Citrix	Intel Corporation	QNAP	
Cloudera	Invincea	Quantum	
		Rackspace	

1. Customer must initiate case with SAP directly. SAP initiates collaboration requests with Dell and/or Dell EMC.

Customer equipment and devices must be covered by manufacturer's warranty or customer provided maintenance contract for Dell to engage with third-party vendor and to qualify for Dell collaborative assistance. Collaborative partners are subject to change without notice. Not all regions, products, and versions may be included in the scope of collaborative assistance. Product and service availability vary by country. Contact Dell for more information.

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