

ProSupport Suite and Premium Support Collaborative Assistance

Dell and/or Dell EMC assists with troubleshooting third-party hardware and software across your enterprise and end-user environments.

Manufacturer / Partner

4ward	Citrix	Invincea
6wind	Cloudera	IP Infusion
Ace Data Recovery	Commvault	Jabra
ADVA Optical Networking	CoolIT	Kroll OnTrack
Aerohive	Cumulus Networks	Liqid
Amazon	Cycle Computing	LSI
Amulet	Cylance	Medical Information Corp.
APC	DataCore	Mellanox
Aruba Networks	DataDirect Networks (DDN)	Microsoft
Aster Data	Dorado	Morphlabs
ATTO Technology	DriveSavers Data Recovery	Myricom
AudioCodes	ELSA (Japan only)	Networld (Japan only)
Avocent	Emulex	Nexenta
Big Switch Networks	Epson	Novell / SUSE
Blue Data	F5	Nuance
Bright Computing	Fusion-IO	Nutanix
Brocade	Google	nVidia
Bull Atos Technologies	HMS	Oracle
Canonical	Huarui	Pentaho
Chelsio Communications	IBM	Pivotal
China Standard Software	Impulse	Platform Computing
Cisco	Intel Corporation	Pluribus

Qlogic

QNAP

Quantum

Rackspace

Red Hat

SanDisk

SAP¹

Scality

Silver Peak

Solarflare

Splunk

StackIQ

Stratus

Symantec

ThinLaunch

Unicon/eLux

Unidesk

VeloCloud

Versa Networks

VMware

Vormetric

Wave

Wind River

1. Customer must initiate case with SAP directly. SAP initiates collaboration requests with Dell and/or Dell EMC.

Customer equipment and devices must be covered by manufacturer's warranty or customer provided maintenance contract for Dell to engage with third-party vendor and to qualify for Dell collaborative assistance. Collaborative partners are subject to change without notice. Not all regions, products, and versions may be included in the scope of collaborative assistance. Product and service availability vary by country. Contact Dell for more information.